

Family Solutions Service

Our Family Solutions Service can provide [confidential support to families](#) with children aged 0 to 18 years old (up to 25 for people with disabilities).

The team aims to prevent concerns from escalating and becoming more complicated to resolve.

What we do

You can get in touch with the team directly, and a key worker from the service will work with you to look at any concerns or problems you and your family may be facing. They assess what you need using an [Early Help Assessment](#) and plan with you what support will help.

Concerns could include:

- financial worries
- support being needed for a family member with a disability or long term illness
- drug or alcohol worries
- children not attending school
- mental health needs
- help accessing services

How to get support

Parents, carers and professionals can contact Brent Family Front door using the contact details below.

Office hours (Mon – Fri 9am - 5pm): Call **020 8937 4300** (option 1)

Outside office hours: Call our emergency duty team on **020 8863 5250**

Age

0-19 years old

Contact details

Phone:

[020 8937 4300](tel:02089374300)

Email:

EHA@brent.gov.uk

Address:

Brent Civic Centre, Engineers Way, Wembley
HA9 0FJ

